

Encounters

Panorama Encounters are defined as a point of service for any type of subject that is defined by date, time, location and the type of activity. (e.g. immunization, disease screening, or lab results). An encounter can be associated with an investigation record and can be generated by the system or manually created by the Panorama User.

System-Generated Encounters

Some encounters in Panorama are system-created. The following table lists the activity and resulting encounter type created.

Panorama Activity	Encounter Type Generated
Saving a directly observed therapy visit	Directly Observed Therapy
Recording an Intervention or Intervention Follow-up	Intervention/ Intervention Follow-up
Entering a Lab or Diagnostic Imaging report	Lab
Recording a TB Skin Test Give or Read	TB Skin Test Give/ TB Skin Test Read
Entering a TB Follow-Up activity	TB Follow-up

For **system generated Encounters**, the following business rules apply:

1. When an Encounter-generating entity is created, the System checks if an already existing Encounter matches the Encounter Group, Responsible Organization, Location, Date and Investigation ID for the event. If such an Encounter is found, the Encounter event is added to it.
2. If multiple Encounters meet these criteria, then the Encounter Event is added to the latest one.
3. If no matching Encounter is found, a new one is created and the Encounter Event is added to it.