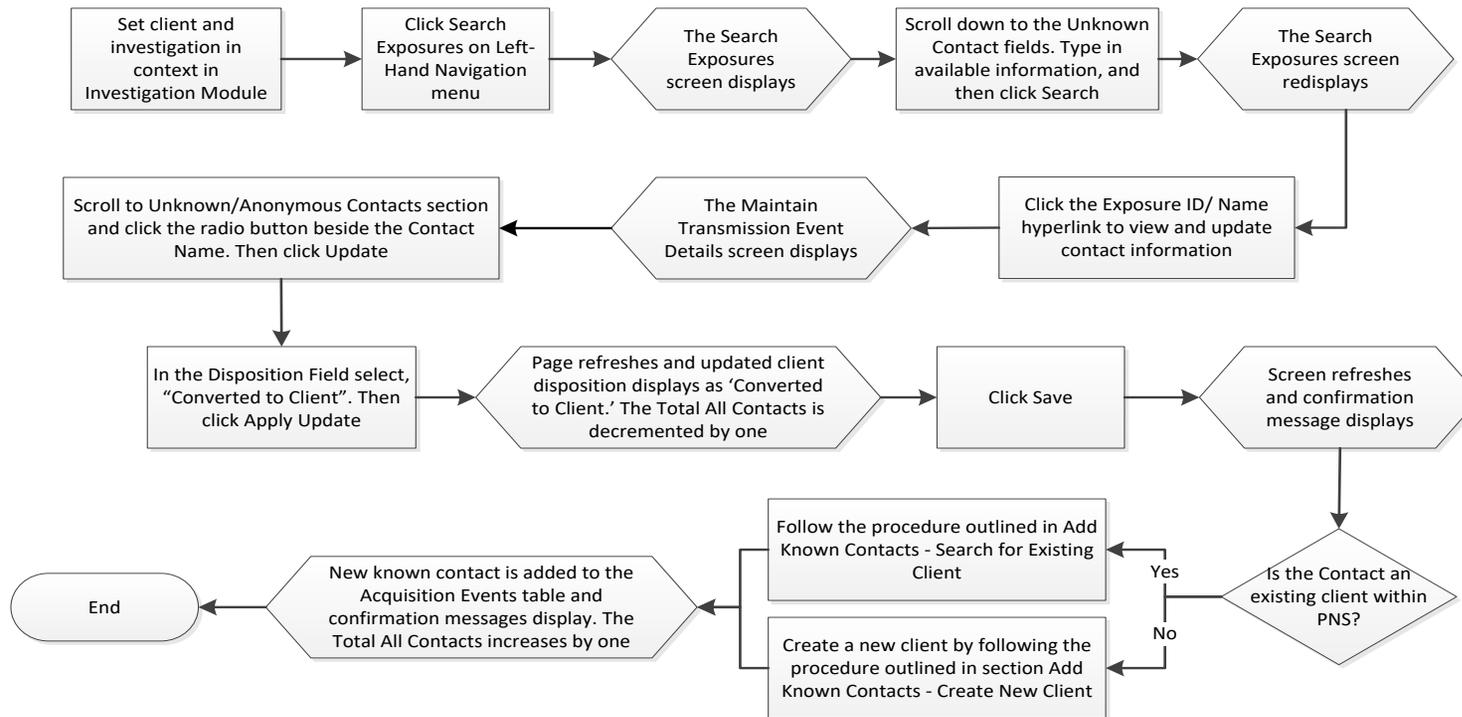


## Converting Unknown Contact to Known Contact – QRC IOM 104-5.6



### Points to Remember

- Unknown Contacts can be converted to Known Contacts within the Maintain Transmission Event Details screen or by using Search Exposures to get to the relevant Maintain Transmission Event Details screen.
- After converting an unknown contact to a known contact, the Total All Contacts will decrease by one as the contact must now be re-added to the known contacts table of the TE. After re-adding the contact as a known contact, the Total All Contacts will then increase by one, back to the initial number of Total All Contacts.