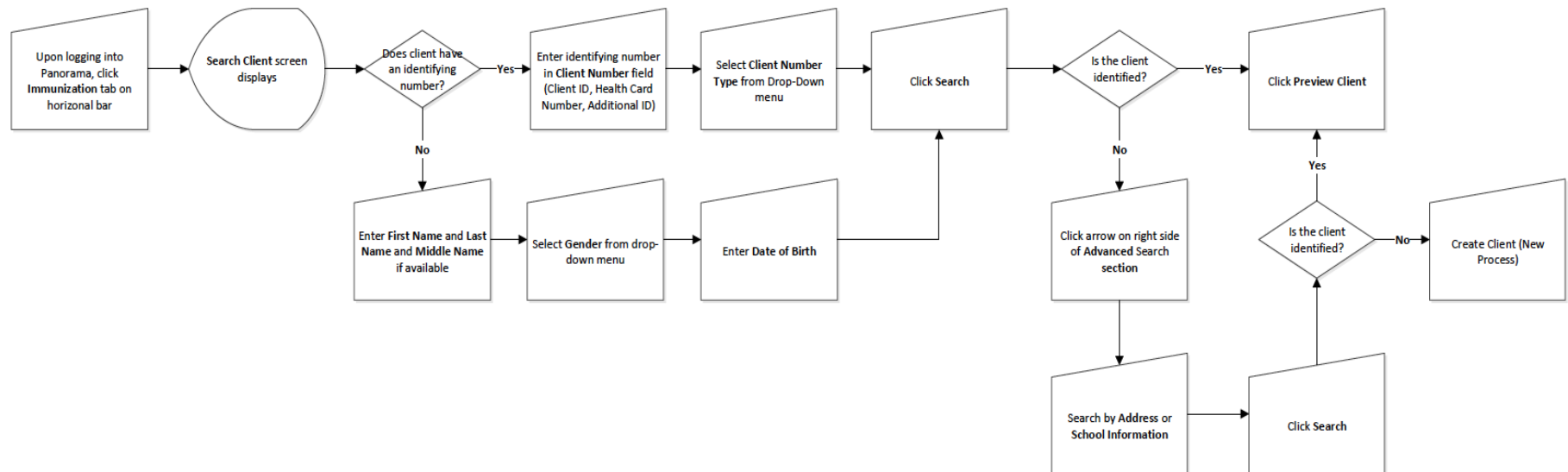


Search Client QRC – 1.1



Points to Remember

- The Nova Scotia Client Registry has uploaded all clients to Panorama, and provides nightly updates to existing client records and adds new clients as necessary.
- A thorough search is required to avoid the risk of creating a duplicate record.
- First Search: If a Nova Scotia Health Card Number is available, always start only using this number.
- Second Search: Use last name, first name, gender, and date of birth



Panorama Quick Reference Card



- Subsequent Search: Wild Card Sign % searches may be used to generate different spellings, e.g., Ar% for different names that start with Ar. Phonetic searches may also be used to search for names that sound alike, e.g., Sara and Sarah.