

View Recall

Functions:

[Search](#)

[View Product Recall](#)

Business context

View Recall allows authorized users to search for and view a previously saved product recall.

Triggers

- A review of a product recall is required.

Standard Operating Procedures (SOPs)

- Product Recall

Business Roles

View Recall is a Panorama maintenance function. It will be performed by the Bio Depot Biological Coordinator, the Biological Coordinators, and the Admin support staff.

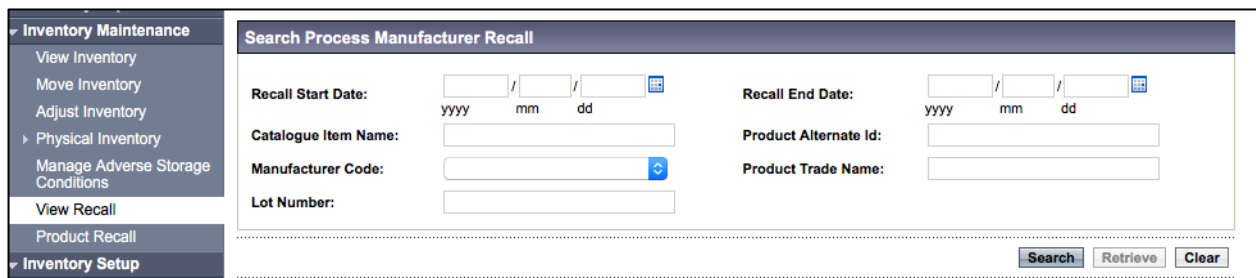
Panorama Role

Both the Inventory Zone and the Inventory Provincial roles have permissions for the View Recall functionality.

Steps: Search

Overview Steps: Inventory Maintenance>View Recall>Add Recall search criteria>Search

1. Select **Inventory Maintenance** from the Left-Hand Navigation Menu, then select **View Recall**.



2. The **Search Process Manufacturer Recall** screen displays. Enter search criteria and click the **Search** button.

- Search options include **Recall Start Date** and **Recall End Date**, **Product Alternate ID**, and **Lot Number**.
- The **Lot Number** search criteria field is a type-ahead field. As the first few letters/numbers of the lot number are entered, matching lot numbers will display. Select the lot number from the list.
- A search without criteria will generate all product recalls in the system.

3. The search results display in the **Search Results** section of the screen.

Steps: View Product Recall

Overview Steps: Search>Select Product Recall item>View Product Recall item>Cancel

1. Select the radio button of the recalled item(s) and click the **View Recall** button.

Search Results							
Your search criteria returned 1 result(s).							
Row Actions View Recall							
Product Alternate Id	Catalogue Item Name	Product Trade Name	Lot Number	Recall Date	User Id	Transaction Date	
<input checked="" type="radio"/> PPD(MDV)	Tubersol@(1mL MDV)SPL	Tubersol®	C4636AA-RCL	2017 Oct 6	Parsons, Cheryl	2017 Oct 8	

2. The **Process Manufacturer Recall** screen is displayed; review the recall detail information.

Product Recall

Process Manufacturer Recall

* Required field

Catalogue Item Code 54 **Product Alternate ID** PPD(MDV)

Product Trade Name Tubersol® **Catalogue Item Name** Tubersol@(1mL MDV)SPL

Lot Number	Current Expiry Date	Current Lot Status
C4636AA-RCL	2016 Dec 31	Recalled

* **Recall Date** 2017 / 10 / 06
yyyy mm dd

* **Recall Reason** Manufacturer recall


* **Recall Source** Manufacturer letter

Recommended Client follow-up

Required Product Disposition

Show Inventory

- Click the **Show Inventory** button. The **Holding Point Inventory Details** screen displays.



Tip: The **Holding Point Inventory Details** screen displays the quantity on hand and the location(s) where the recalled product(s) are located.

Holding Point Inventory Details										
✓ Contains Data ⤴ Hide Holding Point Inventory Details										<input type="button" value="Print"/>
Product Alternate ID	Catalogue Item Name	Product Trade Name	Manufacturer Code	Holding Point	HP Type	Holding Point Location	Lot Number	Current Expiry Date	Quantity on Hand	Unit of Measure
PPD(MDV)	Tubersol®(1 mL MDV)SPL	Tubersol®	Sanofi Pasteur Ltd.	Antigonish PHO-HP - Antigonish PHO	Public Health Office	Antig-HPL1-Op	C4636AA-RCL	2016 Dec 31	10.0	Doses
Show Current Requisitions										

- Click the **Show Current Requisitions** button to display all active requisition(s) that contains the recalled product and the statuses of these requisitions.
- The **Current Requisition Details** screen displays.

Current Requisition Details												
⤴ Hide Current Requisition Details												<input type="button" value="Print"/>
Requestor	Requisition ID	Line Item ID	Pick Date	Catalogue Item Code	Product Alternate ID	Catalogue Item Name	Product Trade Name	Lot Number	Current Expiry Date	Holding Point Location	Committed Quantity	Unit of Measure
Show Previous Product Movements												

- Click the **Show Previous Product Movements** button to review product movement details.
- The **Previous Product Movement Details** screen displays.

Previous Product Movement Details									
⤴ Hide Previous Product Movement Details									
Row Actions: <input type="button" value="Notify Holding Point(s)"/> <input type="button" value="Export Affected HP List"/>									
To HP/Supplier (Destination)	From HP/Supplier(source)	Transaction Date/Time	Transaction ID	Transaction Type	Catalogue Item Code	Product Alternate ID	Catalogue Item Name	Product Trade Name	
Total: 0 ⏪ ⏩ Page 1 of 1 ⏪ ⏩									
Cancel									

- When viewing is completed, click the **Cancel** button to return to the product recall search screen.