Investigation and Outbreak Management

Bulletin – March 1, 2019

Reminders/Announcements

- Closed Cases – New Lab Results - closed cases that were loaded into Panorama will not have a lab linked to the investigation. Prior to linking a lab to a closed case, please ensure that the diagnosis date has the original date. This date is used for the PHAC date. If there is not a diagnosis date on the investigation, the PHAC date will be set to the new lab date which is not correct.

- Feedback on Standard Operating Procedures – provide feedback through the process that was detailed in the January 16th memo circulated by the HP Managers. The first two groups being reviewed are: TB/Medical Surveillance and STBBI & Partner Notification.

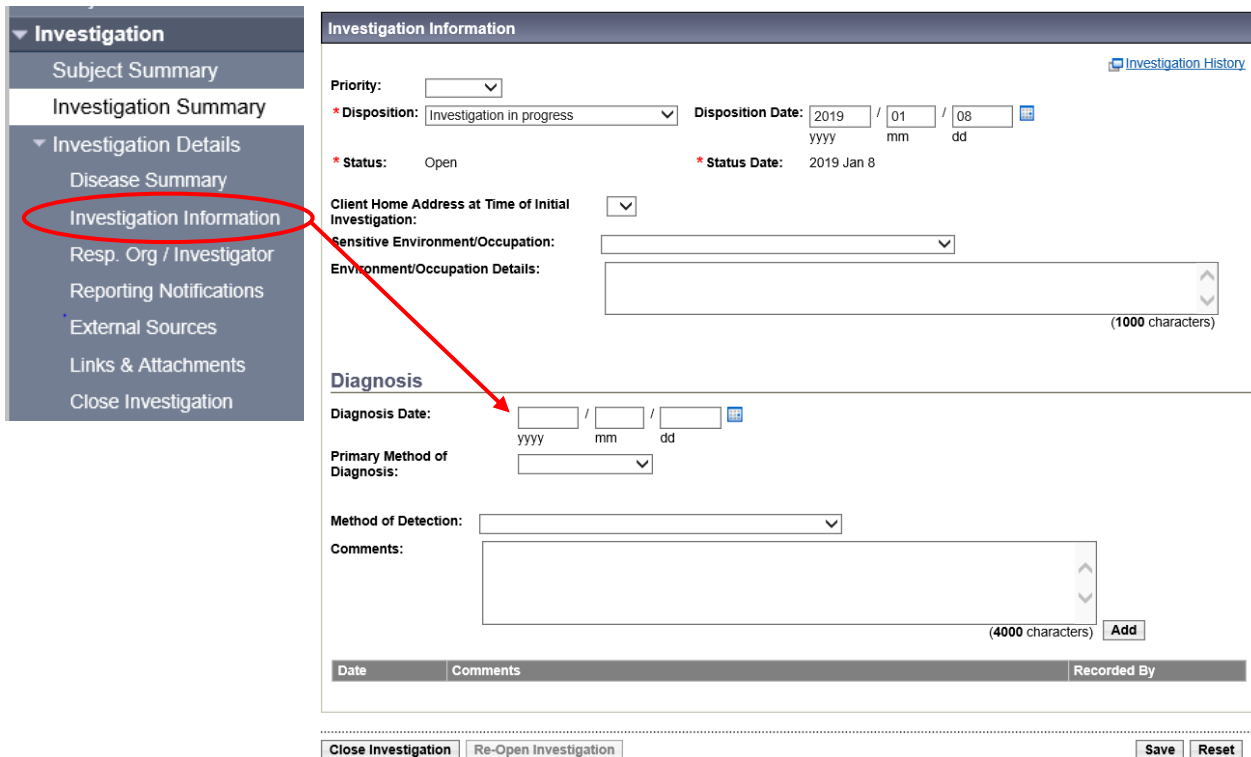## Issues Reported/Enhancements

- There are no provincial classifications for Gastrointestinal infection, unknown or non-reportable and Respiratory infection, unknown or non-reportable configured in Panorama. For now, the case will be left as suspected. The following is being configuration:
  - Authority: Provincial
  - Classification: Case-Confirmed; Case-Person Under Investigation; Case-Not a Case; Contact-Person Under Investigation; Contact-Not a Contact

- A request has been submitted to have a value of "No" added to the First Nation Status drop-downs on the Aboriginal Information Screen.

- Disease count report is not calculating the age at time of investigation if the client is deceased.

Questions and Answers

The Questions and Answers are developed in consultation with the HP Managers.

Question: What do we do with a new lab on a Previously Diagnosed Case already closed in Panorama?

1. Determine that this lab is not a reinfection or a new case following treatment and/or had negative labs to prove recovery prior
2. Determine if this case was completed (risk factors reflecting investigation completed in past which migrated over) or lost to follow up in need of completion.
3. Enter the lab under the investigation or link the lab to the investigation
4. Document a note, as required, to identify any investigative/follow up completed to determine this lab was not a new case
5. Enter in any new information into panorama that you may have collected during your investigation
6. Check the PHAC date and make sure it does not reflect this newest lab result date
7. If PHAC date changed, go into the Investigation Information and enter in the previous Diagnosis Date

Question: What do we do with a new lab on a Previously Diagnosed Case NOT in Panorama? i.e. Out of Province (OOP) Diagnosis/follow up

1. Create the shell of an investigation
2. Classify as Previously Diagnosed
3. Enter in lab or link lab to the investigation

4. Document in a Note any pertinent details that were obtained during your investigation to determine this case was OOP and does not need PH follow up
5. Make sure the Diagnosis Date in Investigation Information reflects the actual diagnosis date. This is just so the diagnosis date is captured correctly. It won't be captured as a NS case because the case classification is Previously Diagnosed.
6. As this is not a new case in NS, no need to gather Signs and Symptoms or Risk Factors UNLESS it was determined that no investigation by PH was completed in the past.
7. Document Disposition, Outcomes and Close Case

Question: How are Non Human subjects classified in Panorama?

For entry of ALL non-human subjects, only use the following options:
Authority: Non-Human Subject
Classification: Case – Non-Human Subject

Do NOT use National, provincial or manual for authority
Do NOT use Contact – Non-Human Subject for classification

Do NOT update the authority and classification after initial entry as there is only ONE way to enter this information.

Question: A death certificate is received indicating the cause of death was a reportable disease that Public Health does not investigate. Example: C Difficile. How is this documented in Panorama?

1. Open a "shell" investigation against the client for this disease
2. Link the original lab result to the investigation
3. Record the outcome as Deceased and complete the required information.